



# GoodRx Well-being Rewards Program Frequently Asked Questions

# **Eligibility and Enrollment**

### What is the GoodRx Well-being Rewards Program?

The GoodRx Well-being Rewards Program is an initiative aimed at encouraging employees to participate in healthy lifestyle choices and behaviors. The program provides a \$100 per quarter (\$400 annually) reimbursement for eligible fitness and wellness related expenses – or you may earn your \$100 each quarter by completing quarterly step goals.

### Who is eligible to participate in the program?

Benefits-eligible employees (excluding interns) are eligible for this program. For eligible new hires, this program will be available within 30 days of your start date. **Please note that Spouses, Domestic Partners and Dependents are not eligible for this program.** 

### What is the maximum reward I can receive?

Employees are eligible for \$100 per quarter (\$400 annually), either through reimbursement or by meeting a step goal.

## Is annual reimbursement per calendar year or on a rolling 12 month period?

The reward period is based on the calendar year of January 1 through December 31. The reward is \$100 per calendar quarter.





### What types of fees are eligible for reimbursement?

Eligible Expenses include:

- Gym Memberships
- Home Exercise Equipment
- Nutrition and Weight Management Apps
- Personal Training
- Weight Management Programs
- Group Exercise Classes
- Virtual Fitness Applications and Subscriptions
- Acupuncture and Chiropractic Services
- Massage
- Meditation and Mindfulness Apps
- Races and Leagues
- Registered Dietitian Meetings
- Therapy Visits
- Tobacco Cessation

All submissions will require proof of purchase from the quarter for which you are submitting in order for reimbursement to be issued.

# How do I earn rewards by completing quarterly step goals?

In order to track steps towards a quarterly goal, receiving a reward of \$100, you can link a device to your personal dashboard on the Husk website. This can be done by syncing your device using the credentials for the app or device you are linking to sign in. If your app or device is not compatible with the Husk website, you may submit screenshots showing that you completed the goal under the "Alternate Submissions" tile for the quarter. Please note that all step goal submissions must be made within 30 days of the end of the quarter.





# **Process**

### Where do I submit requests?

To submit for reimbursement, go to your Okta tile on the GoodRx app screen (login is using SSO). If you are on a mobile device, you can go to the Husk website at goodrx.rewards.huskwellness.com and click Sign In. You will be asked to login using your GoodRx credentials.

## What do I need in order to submit a request?

To submit for reimbursement, you must have electronic documentation showing proof of payment for an eligible expense (e.g. Itemized bank or credit card statement, copy of receipt, etc.)

### What is the deadline for when requests must be submitted?

You have 30 days from the end of the quarterly period to submit claims. The period for quarterly submissions is defined as a calendar quarter (January 1st – March 31st, April 1st – June 30th, July 1st – September 30th, October 1st – December 31st ). Please retain a copy of original documentation and proof of submission for your records.

# How will my rewards be provided?

Rewards will be processed through payroll and are a taxable benefit. On your pay stub, you'll see a 'wellness reimbursement' earning code which accounts for the reward plus the employee taxes. GoodRx covers employee withholding taxes, as well, so it is a 'grossed-up' benefit. Please note that you must be an active GoodRx employee on the date of payment in order to receive your reimbursement.





### How soon will I receive the reward

Rewards will be processed on a quarterly basis. You can expect to receive your reward within two pay periods following the quarter end.

### Can I submit a request for my dependent's expenses?

No, only employees are eligible for this program.

### Can I submit more than one request per quarterly period?

Yes, you may submit multiple requests per quarter until your quarterly maximum of \$100 is met, either through reimbursement or by reaching a step goal. All requests must be for purchases made in the calendar quarter for which you are submitting.

### Can I submit for a family gym membership?

Family gym memberships are eligible up to the prorated amount for eligible participants (e.g. a family membership that costs \$600 per year for 3 family members would be eligible for up to \$200 worth of submissions by the eligible employee.)

# Who do I contact if I have questions about the GoodRx Well-being Rewards Program?

For further assistance, please contact the Husk Rewards Support Team:

- via Phone: 800-591-9990 Call Center Hours M-F, 8:30 AM—5:00 PM ET (excluding Federal Holidays)
- via Support Ticket: Click 'Open Issue' at the bottom of your dashboard page
- via Email: <a href="mailto:support@huskwellness.com">support@huskwellness.com</a>